

# SolSwitch

## Recommended Headsets



### Overview

The SolSwitch supports a wide-range range of headsets. Below is a list of the recommended headsets. SolSwitch is also capable of supporting other brands and models.

Need to integrate with a specific headset? Email [sales@sunwire.ca](mailto:sales@sunwire.ca) and ask us about it.

## Headsets - Wired

### Sennheiser Impact SC230

*Wired USB Headset*

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

#### *Product Information*

- Experience communication with clarity
- Enjoy all-day wearing comfort
- Benefit from robust design
- Protect your hearing
- Easy call management
- Name tag with user ID and numbered headband



### Plantronics EncorePro HW545

*Wired USB Headset*

The HW545 offers a fully integrated audio and asset management solution. Plantronics HW545 USB offers all-day users with superb audio, comfort, and durability with 3 wearing style options (over-the-head, over-the-ear and behind-the-neck).

#### *Product Information*

- Composite material for ultra-light weight
- Soft ear pads
- Adjustable fit enhances all-day comfort
- Wideband HD audio
- SoundGuard protects against loud spikes
- Adjustable boom
- Inline controls to answer/end, mute and adjust volume



## Headsets - Wired (continued)

### Plantronics EncorePro HW540

#### *Wired IP Phone Headset*

The HW540 allows you to enjoy comfort all day long with this wideband audio headset. Wear over the head, over the ear or behind the head for a pleasant position that's most comfortable to you. For use with IP phones; requires QD cable.

#### *Product Information*

- Composite material for ultra-light weight
- Soft ear pads
- Adjustable fit enhances all-day comfort
- Wideband HD audio
- SoundGuard protects against loud spikes
- Adjustable boom
- Inline controls to answer/end, mute and adjust volume



## Headsets - Wireless

### Plantronics Voyager 5200 UC

*Wireless Bluetooth + USB Headset*

The Voyager 5200 UC Bluetooth headset features the most advanced, adaptive noise cancelling and WindSmart technology. It identifies and cancels out disruptive noise, like wind, enabling you to seamlessly transition from one environment to the next.

#### *Product Information*

- Connect to PC or smartphone/tablet
- Connect to Bluetooth-enabled desk phones
- Long range bluetooth up to 98 ft (30 meters)
- 7 hours talk time on a single charge (9 day standby)
- 4 microphone for optimal noise-canceling
- Enhanced voice alerts say caller ID, mute and more
- Support for Siri, Cortana and Google Now
- Simply say 'answer' or 'ignore' to manage calls



### Plantronics Voyager 5200 Office and UC

*Wireless Bluetooth + USB + IP Phone Headset*

The Plantronics' Voyager 5200 Office and UC sounds professional in any environment whether connected to a desk phone, PC or mobile. Sleek and pocket-sized, the headset makes sure you're ready to talk whenever, wherever - in and out of the office.

#### *Product Information*

- Connect to PC, deskphone or mobile device or tablet
- Bluetooth 5.0 with BLE
- Range: Up to 250 feet (75 meters)
- 7 hours talk time and 11 days standby
- Use your voice to answer calls, check battery or redial
- Balanced, soft and flexible design
- Wideband HD audio
- Charging time: 1.5 hours



## Headsets - Wireless (continued)

### Plantronics Savi W440

#### Wireless Dect USB Headset

The Plantronics Savi W440, is the first portable DECT 6.0 wireless headset and the lightest headset on the market. A hot swappable battery for unlimited talk time, up to 300 ft of roaming range. Experience best-in-class sound quality.

#### Product Information

- Connect to PC and Mac via USB
- Long range bluetooth up to 300 ft
- Noise-canceling microphone reduces background noise
- SoundGuard protects against audio spikes
- One-touch controls to answer/end, mute, flash and adjust volume



### Plantronics Savi W740

#### Wireless Bluetooth + Dect USB Headset

Plantronics Savi W740 wireless headset system that connects to multiple devices but allows you to manage all calls from a single headset. This system unifies communication between your PC, desk phone and now mobile phone calls.

#### Product Information

- Connect to deskphone, mobile device and PC
- Long range bluetooth up to 300 ft
- Choice of 3 wearing styles
- SoundGuard protects against audio spikes
- EHS headset support
- One-touch controls to answer/end, mute, flash and adjust volume



## Headsets - Wireless (continued)

### Plantronics CS540

#### *Wireless Desk Phone Headset*

Plantronics CS540 is the new flagship wireless headset that features a new wireless headset design, streamlined base and improved performance. Go hands free and multi-task up to 350 feet from your desk with answer, end and mute controls at your fingertips.

#### *Product Information*

- Connect to deskphone
- Long range Dect 6.0 up to 350 ft
- Choice of 3 wearing styles
- Lightest headset on the market (21 grams)
- Up to 7 hours of talk time
- DECT 6.0 technology and HD audio
- One-touch controls to answer/end, mute, flash and adjust volume



## Headset Accessories

### EHS Cable

#### *Wireless Headset Accessory*

An EHS cable (Electronic Hook Switch) provides for advanced phone functionality and integration - enabling headset users to easily pick up, hang up or mute a call. Ask your Sunwire representative which EHS cable is compatible with your headset.



#### *Product Information*

- Compatible with various headsets
- Provides added headset functionality
- Allows for remote pick up, hang up and mute

### Plantronics QD to RJ-9

#### *IP Phone Headset Connector*

The Plantronics QD to RJ-9 coiled 10-foot headset cable is easy to install and is used as a direct connect cable which connects an H-series headset into a compatible phone.



#### *Product Information*

- Compatible with most phones
- Quick-disconnect
- 10-foot coiled cable