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# SolSwitch
## C O N N E C T

## Call, Chat and Collaborate with SolSwitch Connect

Available for Windows, Mac, iOS and Android - SolSwitch Connect allows its users to stay connected to the office using the most common Unified Communications tools. Get connected any time, anywhere and on any device.

Start meetings, chat with co-workers, use your phone like you've never left the office and have face-to-face video chat. SolSwitch Connect is ideal for people who work remotely, are in and out of the office or would prefer to not have a desk phone.

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## Mobile and Desktop

SolSwitch Connect was designed to be compatible; no matter your device. That's why we've released a Windows, Mac, iOS and Android edition.

Each license includes usage on up to 4 different devices.

## Full Softphone Capabilities

Make high-quality VoIP calls just like you were using your desk phone. All accounts are provisioned remotely.
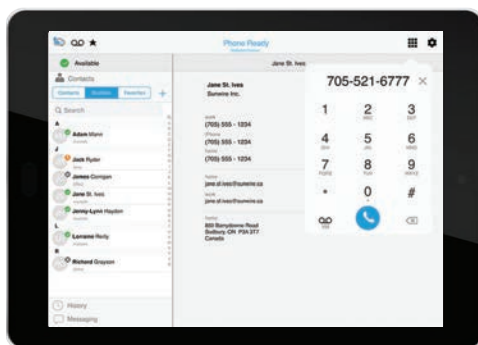
End-users simply have to log in with a username and password then start calling and chatting.

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## Contact Imports

Bring all of your contacts into SolSwitch Connect from your desktop software or mobile device.

- ✔ LDAP & Active Directory
- ✔ Microsoft Outlook (Windows only)
- ✔ Mac Address Book

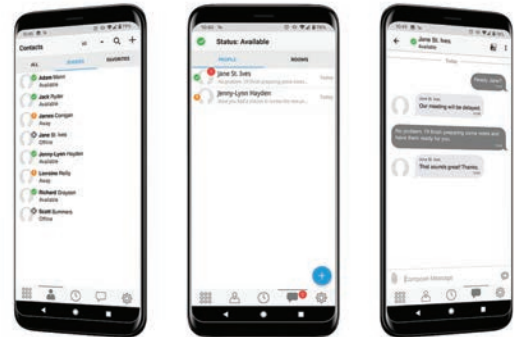Corporate contact directories are managed separately.

## Real-time Live Presence

Your directory will show your contacts' availability with their status and 'click-to-call' functionality.

Quickly see who is online and available, away, offline and/or available for call transfers.

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## Instant Messaging

Avoid strings of email chains by quickly and easily communicating with individuals and colleagues using SolSwitch Connect's 1-on-1 instant messaging.
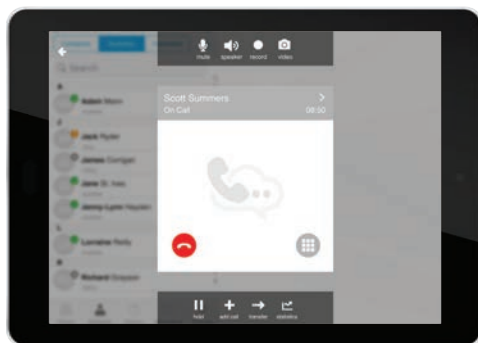
## Group Chats

SolSwitch Connect makes discussing projects and sharing ideas easy. Start a private or public channel based chat room and make everyday work conversations effortless.

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## Video Calls

SolSwitch Connect allows you to have face-to-face conversations with your team while out of the office with the HD video call feature.
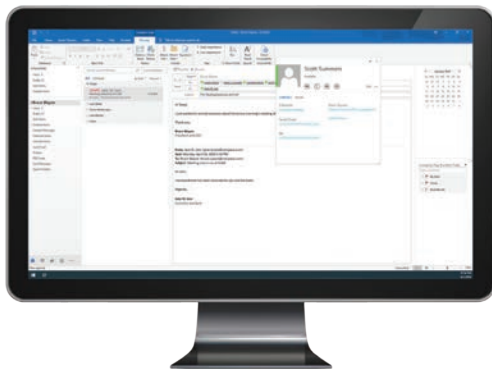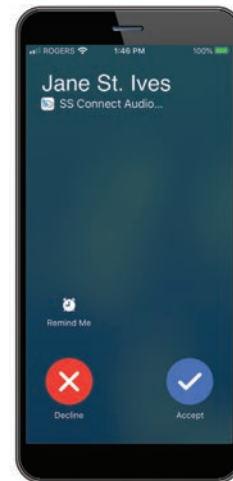
## Advanced Telephony Features

SolSwitch Connect also supports a long list of call features in order to best handle your customers.

- ✔ Call transfer, forward, hold
- ✔ Click-to-dial and auto-answer
- ✔ SolSwitch feature code integration

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## Mobile Push Notifications

Mobile push notifications allow you to receive phone calls even when the app is closed. Avoid the app from having to run in the background, thereby extending your device's battery life.
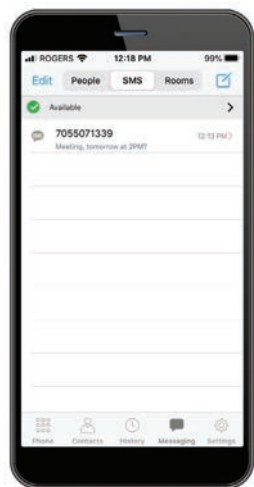


## Microsoft Outlook Integration

SolSwitch Connect's Outlook integration allows users to see contacts' prescence before contacting them.

Quickly and easily see a contact's status, send them an IM, make a phone call or start a video call.

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## Headset and Bluetooth Compatible

Bring your own headset! Our app supports a range of USB and Bluetooth devices for Windows and Mac.

Bluetooth headsets can also be used for audio on iOS and Android devices.

## Business SMS

Use SolSwitch Connect to engage your audience and extend your reach by interactng with your customers via text messaging.

Instantly send and receive texts from any of your business' telephone numbers.

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## Technical Information

| | |
|---|---|
| **Supported Platforms** | Mac, Windows, iOS, Android |
| **Availability** | Available in the Apple App Store and Google Play Store |
| **Multiple Call Support** | Swap between two calls, merge/split calls, transfer calls. |
| **Audio Codecs** | G.722, G711a/u, G.729 |
| **Video Codecs** | H.264, video resolution up to 720p HD |
| **DTMF** | In audio, RFC2833, SIP INFO |
| **Multi-language** | English, Chinese, French, Japanese, Portugese, Russian, German and Spanish |

## Desktop Requirements
### (Windows and Mac)

| | |
|---|---|
| **Processor** | Minimum: Core 2 Duo 2.1 GHz<br>Recommended: i5/i7 2.4 GHz and above |
| **Memory** | Minimum: 4GB RAM<br>Recommended: 8GB RAM and above |
| **Hard Disk Space** | 400 MB (Install/Upgrade, 200 MB operation) |
| **Operation System** | macOS: 10.13 (High Sierra), 10.14 (Mojave)<br>Microsoft: Windows 7 SP1, Windows 8.1 (Desktop mode)<br>Windows 10, including 2-in-1 tablet support<br>(Fall Creators Update or newer required) |
| **Connection** | IP network connection (broadband, LAN, wireless); Constant Internet connection |
| **Audio Device** | Full duplex, 16-bit or USB headset |

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## Android Requirements

| | |
|---|---|
| **Operating System** | Android version 5.0 (Lollipop) or higher |
| **Supported Devices** | Android smartphones, tablets and Chromebooks |

## iOS Requirements

| | |
|---|---|
| **Operating System** | iOS 11 or higher |
| **Supported Devices** | iPhone: 5s, 6, 6 Plus, 6s, SE, 7, 7 Plus, 8, 8 Plus, X, XS, XS Max, XR<br>iPad: Air, Air 2, mini 2, mini 3, mini 4, Pro 9.7, Pro 10.5, Pro 12.9<br>iPod: Touch (6th generation or higher) |