

Who we are  
and  
what we do 😊



Company  
Profile

# Who we are and what we do

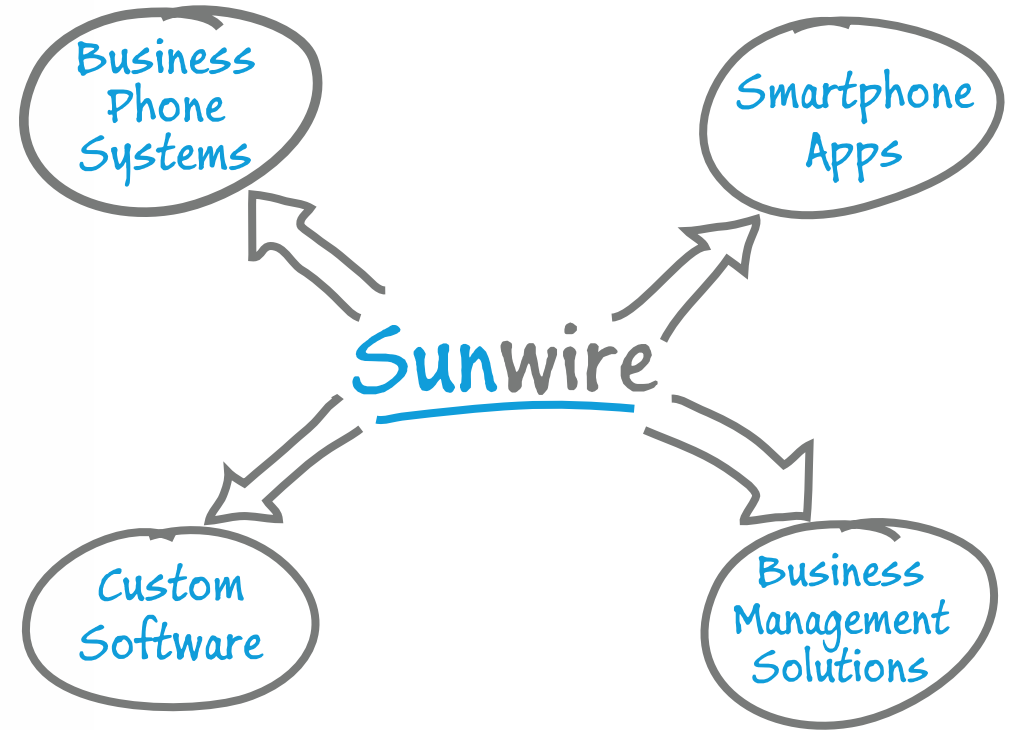
**Sunwire Inc.** is a software development and IT infrastructure consulting firm based in Sudbury, Ontario. It is co-owned by Jason Legault and Patrick Lehoux, two successful entrepreneurs with a proven track record for doing business the right way.

We develop custom software packages and provide IT services to improve efficiency and productivity for our clients' businesses. We are determined to create and deploy the highest quality solutions with a level of professionalism, care and focus seldom seen in the IT industry.

We welcome the opportunity to meet with you and answer any questions that you might have about your current software or telephony needs. Do not hesitate to contact us.



## The divisions of Sunwire





Our **flagship telephone solution SolSwitch**, is a next-generation business phone system, a true alternative to the traditional legacy phone systems currently available in this market space. Because our solution is software-based, **SolSwitch** clients continue to get new features as they are developed, easily extending the life cycle beyond that of traditional phone systems.

Many businesses in the **Sudbury region** have made the switch and are willing to share their experiences with you. If you're interested in talking to some of our customers, let us know. We figure who better to tell you what it's like to use the **SolSwitch** than a current customer.



While our phone system is compatible with many phone manufactures, we recommend using Polycom because they have a proven track record for quality and functionality.



# Testimonials from our customers

“We have now been dealing with Sunwire for some time and have found them to be an excellent company to work with. They are competitively priced and come in on time and on budget. In addition, the service is great and they are always available when needed. I recommend them for your communication needs.”

Mike Shantz - Northern911

“We installed the SolSwitch PBX in our Sudbury office in July, 2010. Later that year, we added coverage to our Winnipeg, Manitoba office. We have since added coverage to more locations, both in Canada and abroad, as well as for our staff who are on the road and use soft phones on their laptop. We are very satisfied with our decision.”

Mike Gribbons - Synergy Controls

“I recommend the services of Sunwire to any company wishing to enhance or install a new telephone system. We are completely satisfied with their services. They have proven to be efficient and knowledgeable in their field. I would not hesitate to recommend their services to any business.”

Daniel Johnston - Coopérative Funéraire

We have many more but this page is too small :)

# SolSwitch Business Phone Systems

*Three base  
models to  
choose from*

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**SS100** Designed for small businesses  
Maximum capacity - 15 extensions and 4 concurrent calls

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**SS1000** Designed for small to medium businesses  
Maximum capacity\* - 100 extensions and 80 concurrent calls

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**SS2000** Designed for medium businesses and contact centers  
Maximum capacity\* - 200 extensions and 160 concurrent calls

\* Capacity upgrades available

## Here are just a few examples of what the SolSwitch can do for your business:

- Voicemail to E-mail
- Fax to E-mail (receive faxes as PDF files)
- E-mail to Fax (send faxes via e-mail)
- Record All Calls (a great tool for quality control)
- Find-Me Follow-Me
- Off site / Remote Extensions (no extra line or long distance charges)

Visit [www.solswitch.com](http://www.solswitch.com) for more details.

# Business Auto Dialer **SolCast**

**SolCast** can broadcast pre-recorded phone messages to any number of call recipients, simultaneously. It can be purchased as a stand-alone appliance or an optional add-on to the **SolSwitch** Phone System.

*Messages are delivered to both individuals and answering machines. If the **SolCast** system detects a no-answer condition or busy signal, the message can be scheduled for delivery at a later time.*

*Complete online-reports are available to view the effective delivery of messages in this fashion.*

## Here are some examples of the applications of SolCast:

- Appointment reminders
- Membership renewals
- Debt reminders or notices
- Emergency alert and escalation processes
- Oil change reminders
- Special offers & incentives
- Warranty renewals
- Order status
- Account status
- Service pickup or delivery notifications

Visit [www.solcast.ca](http://www.solcast.ca) for more details.



## Smartphone Apps

Our software engineers can create cutting-edge applications for today's leading smart phones, **regardless of platform**. Our Certified Developers have years of experience developing and programming easy-to-use Smartphone applications to meet your business needs.

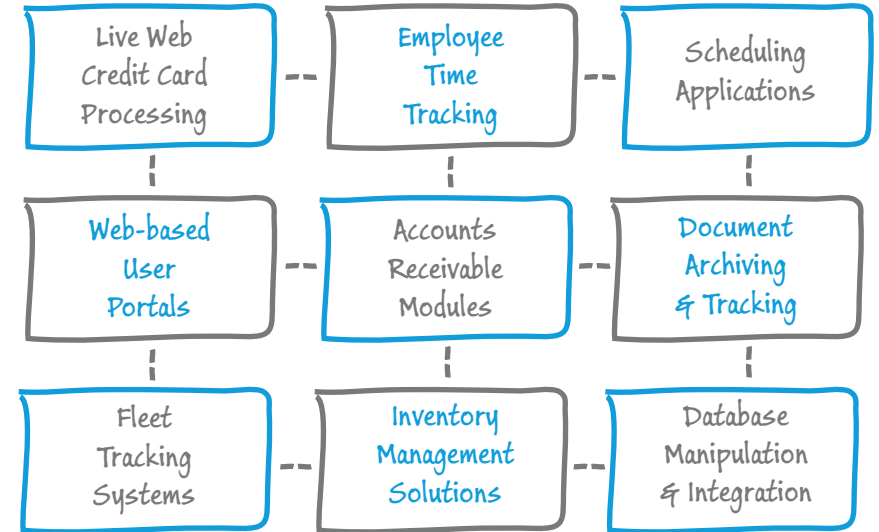
### Recently developed apps:

- > Fleet tracking system
- > Inventory lookup tools
- > Customer order tracking
- > Document management
- > Delivery confirmation



## Business Management Solutions

Our business management software is designed to provide management solutions for small to medium sized businesses. Our products allow you to **manage your business more efficiently and productively** through automated administrative processes, simplified data collection and handling, centralized records management and more. Over the years we've built up a large library of solutions.

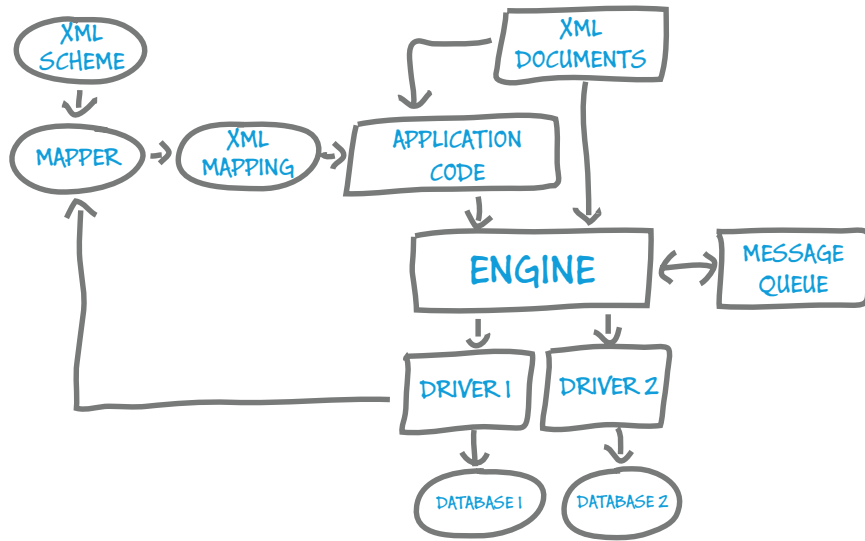


Above are just a few examples of solutions we have developed. Take one, take them all or create your own. We can integrate any solution into your existing systems.



## Custom Software

Our **core business** is custom software development. We can develop custom software to help your business grow. Whether you are looking for software that enhances the functionality of your present software, or you have a completely new vision and want to develop an application from the ground up, we will work with you to understand your business and create a solution that sets your company apart from the rest.



## Our 7 Stage Software Development Process

Gather Client Requirements



Prepare / Present Quote



Create & Deliver Interactive Demo



Send to Development



Review & Certify



Deploy and Implement



Client Sign Off



At Sunwire, we pride ourselves on our ability to make our clients' working environments perform better. We work with companies across various industries that are looking for cost-effective solutions. Below are just a few of our satisfied customers.



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