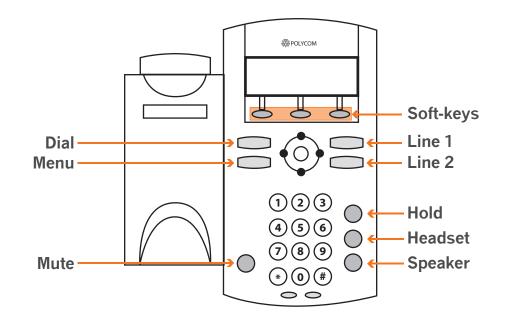


# **QUICKSTART GUIDE**

## **POLYCOM SOUNDPOINT IP-335**



FEATURES	METHOD
External Call:	Dial number → Press: 'Dial'
Internal Call:	Dial extension → Press: 'Dial'
Place Call on Hold:	Press: 'Hold' button
Park Call:	Press: 'Park' soft-key <b>OR</b> Press: ##
Answer Parked Call:	Dial parking lot number of the parked call.
Anonymous Call:	Dial: *67 → Dial number → Press: 'Dial'
Record Call:	Press: 'Record' soft-key <b>OR</b> Press: #1
Voicemail:	Press: 'Messages' button <b>OR</b> Dial: *98
Enable Call Forwarding:	Dial: *72 → Enter forwarding number → Press: #
Disable Call Forwarding:	Dial: *73
Log-in Extension:	Dial: *11 → Enter extension # → Enter password
Log-out Extension:	Dial: *12
Reboot Phone:	Press: 'Menu' → 3 → 1 → 5
DND:	Press: 'Menu' → 1 → 2



## **Transfer Attended:**

- 1. While on a call, press the 'Transfer' button.
- 2. Dial the number to transfer to and press 'Dial'.
- 3. To transfer the call, press the 'Transfer' button.

## **Transfer Blind:**

- 1. While on a call, press the 'Transfer' button.
- 2. Press the 'Blind' button.
- 3. Dial the number to transfer to and press the 'Send' button.

## Conference:

- 1. You must already be on a call.
- 2. Press the 'Conference' button and dial the number of the person you would like to add.
- 3. Upon connecting with second person, press 'Conference' again to connect all three parties.

## **Remote Voicemail Access:**

- 1. Dial into system and dial extension number.
- 2. When the greeting begins, press the \* button and enter passcode when instructed.